Old Navy Sellebrity - Sales Part Time

Old Navy makes current American fashion essentials accessible to every family. From day one, Old Navy was a revolution. We were something the world had never seen - fabulous, affordable fashion. We didn't take ourselves too seriously, and we broke the industry's rules. We said fashion didn't have to be just for rich people - it could be for everyone. We opened our first store in 1994 in San Francisco and have been on a roll ever since. Today, customers can shop for their must-have fashion essentials online as well as in one of our 1,000+ stores located globally.

When you work at Old Navy, you're choosing a different path (and a pretty awesome one at that). We believe that style and quality should be accessible to everyone and we work hard to make that possible. Truth is, in fashion, it's easy to be exclusive. It takes a lot more creativity, guts and drive to be inclusive. What we believe in today is exactly what we believed in when we started: we're on a mission to democratize fashion and make shopping fun again. Sound good to you?

Old Navy – a brand for everyone, a place for you.

As a Sellebrity your passion for apparel and fashion trends will enable you to thrive, drive sales, and delight our customers as you execute company processes and procedures. Creating memorable shopping experiences for our customers is one of your main responsibilities and you are going to LOVE making a difference in someone's day. Your dedication to providing a neat, clean, organized and safe shopping environment for our customers and team is an important part of creating this experience. As a Sellebrity in Sales your responsibilities and tasks include, among others; salesfloor, fitting room, and cashwrap. Your contagious energy and enthusiasm for your job will help you build lasting relationships, grow in your career, and contribute to Old Navy's success.

Sellebrity Attitudes

- You are passionate about fashion and apparel and love our products
- You build relationships and want to be part of a winning team
- You take pride in yourself, your work and the success of your store
- You work with drive and energy showing that you have a desire to make a difference
- You love your community and actively work to make it better
- You take initiative, anticipate needs, and solve problems quickly and efficiently Sellebrity Behaviors
- Promote our product and encourage everyone to do the same
- Listen to the customer and observe non-verbal cues to anticipate service needs
- Offer product suggestions and add on additional items when engaging with customers
- Demonstrate a sense of urgency and pride while executing tasks and processes
- Maintain a clean and safe environment that prevents loss and minimizes risk

- Keep our product folded, sized, in-stock and our visual elements maintained on the salesfloor
- Return go-backs from the fitting room to the salesfloor
- Welcome customers to the fitting room and keep the area neat, clean and organized at all times
- Engage in genuine conversation while completing cashwrap transaction processes quickly and accurately
- Keep all cashwrap supplies in stock and organized
- Understand and follow all company-defined policies and procedures
- Ability to effectively communicate with customers and team members
- Ability to lift and carry up to 50 pounds
- Ability to effectively maneuver around the salesfloor and stockroom
- Ability to demonstrate strong customer focused service on and off the salesfloor
- Ability to work a flexible schedule to meet the needs of the business
- Ability to work with/around cleaning chemicals

Please apply at <u>www.oldnavytalent.com</u>