

Come join the **JOCKEY** team! You'll provide excellent customer service following our service principles, focusing on the achievement of store goals and maximizing sales. We offer competitive pay, generous merchandise discounts, exciting career growth opportunities, and more!

ESSENTIAL FUNCTIONS:

- Provide a warm, sincere greeting to all customers, including current promotional message.
- Engage all customers to identify their needs and utilize product knowledge to offer solutions and meet their needs.
- Assist in driving all aspects of store level sales and profitability.
- Perform various sales and register transactions including ringing purchases, processing of cash or credit payments and counting money.
- Assist with merchandising (stock, markdowns, visuals) of product in the store, in adherence to established visual standards.
- Promote awareness and excitement in an effort to grow Jockey Rewards® membership.
- Ensure adherence to all Jockey policies and procedures.
- Establish positive working relationships with co-workers, assuring high productivity and accomplishing shared goals.
- Maintain a safe and clean work environment.

REQUIREMENTS:

- High school diploma or equivalent.
- Must be 18 years of age or older.
- Two years of retail or customer service experience with a proven ability to demonstrate a passion for extraordinary customer service and sales.
- Excellent interpersonal and verbal communication skills.
- Ability to move 25 pounds.
- Ability to effectively maneuver around sales floor and stockroom, repetitive bending, prolonged standing, twisting, stooping, squatting, and ascending/descending ladder to stock and merchandise store.
- Ability to work with/around cleaning chemicals.

In addition to overall Enthusiasm and Passion, the individual in this position must possess the following competencies:

Team Player - Works well with others, collaborative, strong communication and listening skills, sees the needs of the customer and the team as greater than their own.

Exceptional Customer Service - Understands and able to demonstrate through examples the value of exceptional customer service and the need to constantly and consistently exceed customer's expectations. Proves capable of initiating contact with customers and serving our customer well. Proves capable of assessing the customer's needs, demonstrating and recommending products, and can effectively build upon the sale.

Integrity/Ethics – Demonstrates the values of the Jockey organization by doing business ethically and honorably.

Motivation – High interest in doing the job at hand and will do whatever it takes to get the job done well.