

As the Keyholder Specialist, you are responsible to support the management team to perform functional tasks as assigned; guiding work while supporting a positive store environment. Keyholder Specialists will act as a mentor and role model to associates to support service behaviors and the execution of tasks in specific areas of expertise. You contribute to a high performing team and consistently deliver a best-in-class customer experience. This role will be focused on connecting with employees and customers to ultimately assist in achieving store performance goals; including meeting the sales budget, building market share, as well as other Company-wide defined goals. As an important part of the Brand Associate team, you will reinforce performance expectations by role modeling behaviors and communicating how to achieve the Brand Vision and achieve or exceed the goals / strategies of the store.