

Shift Supervisor

Lindt Chocolate
Riverhead, NY/ Tanger Outlets
Part-time

How to apply: www.job.lindtusa.com

Title: Shift Supervisor

Job Type: Part-Time

Do you LOVE and appreciate premium chocolate? Do you consider yourself a chocolate enthusiast? Our Freeport, ME Lindt Chocolate Shop is looking for a passionate Shift Supervisor who would enjoy assisting our amazing and loyal shop guests, as well as lead and develop team members.

As a Retail employee at Lindt USA, you will be joining more than a company – you will be joining a team that truly believes in you and your abilities to create a positive and engaging in-store experience for our customers. With 65+ wholly-owned Lindt Chocolate Shops in the U.S., our retail teams play an integral part in delivering legendary service and a premium experience to our customers. It takes a passionate, positive, highly engaged, confident, self-starter to win our customers over with every interaction. It is this passion for Lindt, knowledge of our product and commitment to our brand that keeps customers coming back again and again.

What will I do as a Shift Supervisor?

- Ensure store meets or exceeds weekly, monthly, annual sales plan
- Be a true leader and effectively supervise staff members
- Ensure the store meets or exceeds company standards for operational controls and compliance through inventory control, cash management (POS, paperwork/logs, etc.) and comply with all Quality Assurance policies & procedures
- Provide superior customer service by engaging with our customers (Best in class customer service training and product knowledge will be provided via Lindt's Training Program)
- Sell merchandise by sharing your passion, expertise, talking the language of chocolate, and educating customers on Lindt products
- Stimulate our customers' senses through sampling our smooth melting chocolate
- Create Lindt loyalty by actively connecting with guests and building rapport
- Take pride in the store's appearance through proper visual merchandising and carrying out general housekeeping duties, as needed
- Enjoy a 50% OFF employee discount!

Required experience:

- Retail environment: 1 year
- Prior retail experience, preferably in a specialty retail environment
- High School Graduate or equivalent
- Associates Degree preferred, but not required

Basic Skills & Knowledge:

- Ability to positively interact with customers and a proven sales background
- Basic math and/or accounting skills
- Ability to take direction and execute work effectively

Sales Associate

Lindt Chocolate
Riverhead, NY/Tanger Outlets
Part-time

How to Apply:

Please apply in person: 1170 West Main Street. Riverhead, NY 11901 Suite 205 (631) 369-6005

Title: Chocolate Advisor

Job Type: Part-Time

What will I do as a Chocolate Advisor?

- Work closely with the management team to support the store's daily/weekly sales plan
- Provide superior customer service by engaging with our customers
- Sell merchandise by sharing your expertise, talking the language of chocolate, and educating customers on Lindt products
- Share your passion for the Lindt brand and rich heritage since 1845
- Stimulate our customers' senses through sampling our smooth melting chocolate
- Create Lindt loyalty by actively connecting with guests and building rapport
- Take pride in the store's appearance through proper visual merchandising and carrying out general housekeeping duties
- Best in class customer service training and product knowledge will be provided via Lindt's Training Program
- Enjoy a 50% OFF employee discount!

Required experience:

- Retail environment: 1 year

Basic Skills & Knowledge:

- Ability to positively interact with customers
- Basic math and/or accounting skills
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