



Position: Temporary Sales Support Associate
Ottawa, ON

TO APPLY PLEASE GO TO [CAREERS.TAPESTRY.COM/COACH](https://careers.tapestry.com/coach)

Coach was founded in 1941 as a family-run workshop, and today is a leading New York design house of modern luxury accessories and lifestyle collections. We attribute the prominence of the Coach brand to the unique combination of our original American attitude and design, our heritage of fine leather goods and custom fabrics, our superior product quality, and our commitment to the customer experience.

At Coach, we bring together strong, collaborative people in a culture of mutual respect, support, accountability, and passion for the brand and product. Our goal is to offer an inspirational and modern workplace that allows for exceptional talent to thrive.

We are currently seeking **Temporary Sales Support Associates** to work at our **Tanger Outlets** store in **Kanata, Ontario**.

The successful individual will leverage their proficiency in Support to...

- Deliver renowned and authentic service that creates a Modern Luxury customer experience
- Support and environment of teamwork, trust and collaboration with peers, customers and supervisors
- Capture customer information to maintain and build long term relationships with customers
- Maintain organization and cleanliness of cash wrap area; maintain checkout operations in compliance with Coach policy
- Complete each transaction accurately by identifying sales associate productivity without disrupting the service environment
- Resolve customer concerns and meet customer needs in a timely manner through solution-oriented and forward thinking, involving a manager when necessary
- Receive and process shipment according to Coach standards and timeframes
- Shift and organize products in the stockroom; react to sell through and make room for new product
- Manage stock levels/products ownership in stockroom and sales floor
- Organize and clean the stockroom daily

The accomplished individual will possess...

- 1-3 year of previous selling/cashier/stockroom experience in a luxury retail service environment preferred. Possesses current knowledge of fashion trends and competition in the marketplace
- High school diploma or equivalent; college degree preferred
- Knowledge of cash register systems, basic computer skills (including the ability to use iPad/laptop, Mobile POS and Internet)
- Ability to communicate effectively with customers and team (both oral and written), maneuver sales floor and meet moderate stockroom lifting and store climbing requirements
- Ability to work a flexible schedule to meet the needs of the business, including nights, weekends and holidays.

Coach is an equal opportunity and affirmative action employer and we pride ourselves on hiring and developing the best people. All employment decisions (including recruitment, hiring, promotion, compensation, transfer, training, discipline and termination) are based on the applicant's or employee's qualifications as they relate to the requirements of the position under consideration. These decisions are made without regard to age, sex, sexual orientation, gender identity, genetic characteristics, race, color, creed, religion, ethnicity, national origin, alienage, citizenship, disability, marital status, military status, pregnancy, or any other legally-recognized protected basis prohibited by applicable law. Visit Coach at www.coach.com.