

COVID-19 UPDATE

We are happy to welcome our communities back to Tanger Outlets Ottawa. We understand you may have questions or concerns about COVID-19 and the reopening of the shopping centre, and we want to assure you that the health and safety of our guests, tenants and employees is our utmost priority. We are taking appropriate steps to protect our guests, tenants and employees.

These include:

- Prominent signage and markers to enforce respectful physical distancing, and mandatory facial coverings
- Increased cleaning of frequent touchpoints, such as entrance door handles, and washroom fixtures
- Increased number of hand sanitizer units for guests and employees
- Common seating areas such as food court tables and chairs have been removed or access has been restricted
- Certain shopping centre services, typically provided by Shopper Services have been eliminated
- Ongoing communication with all tenants and employees advising them of our protocols, policies and recommended practices to keep them safe and prevent virus transmission
- All scheduled events and programming are cancelled until further notice

We have diligently prepared by setting enhanced safety protocols that follow the guidance of our provincial and municipal health authorities. Tenants who choose to open must similarly establish heightened health and safety protocols for the foreseeable future.

Tanger Outlets Ottawa is operating at our regular business hours. Tenants have all been advised that they have full flexibility to reopen as they are able to. We expect that retailers will reopen gradually over a transition period and we have provided them with the flexibility to adjust their hours. Please visit www.tangeroutletcanada.com/ottawa/stores for the list of retailers that have reopened. We encourage guests to contact retailers directly for up-to-date information on hours of operation.

This is a highly dynamic situation. As the COVID-19 situation evolves, we remain committed to implementing appropriate actions and providing updates to guests, tenants and employees as they become available.